



# *Dragon NaturallySpeaking® Speech Recognition Benefits Not Only Doctors Who Use it, but Patients Who Rely on Them*

## HELPING DOCTORS HELP PATIENTS

Nationwide, speech recognition software is fast becoming the essential productivity tool among medical professionals today. From the physician's office to managed healthcare organizations, speech recognition technology is being used to generate patient records, medical reports, lab test requests, and correspondence—all by voice. Not only does it generate patient documents quickly and efficiently, but it also reduces the time and cost of transcription.

For physicians like Dr. John Levinson, a clinical cardiologist at Massachusetts General Hospital in Boston and faculty member of the Harvard Medical School, speech recognition has become a daily part of his practice. For several years, he's been using Dragon NaturallySpeaking® Medical Solutions to avoid the burden of writing and dictating endless patient records, and awaiting the return of documents from a transcriber.

"I use the product every day; it has changed my life," stated Dr. Levinson. "My patients rave that their referrals make it to other doctors faster than the time it takes for them to get home. This product amazes all who use it or come in contact with it. Even the doctors receiving my referrals want to know how I created the document so quickly."

Saving \$30,000 annually in transcription costs is just one of the many ways speech recognition has benefited Dr. Levinson's practice. It has also enabled him to improve patient care and generate accurate records—all with the help of Dragon NaturallySpeaking® Medical Solutions. "The time I am saving allows me to generate more thoughtful and comprehensive office visit notes for each patient. At the end of the day, my hands are not tired, the documents are substantially better, and the turnaround time is faster," added Dr. Levinson.

*"...Dragon  
NaturallySpeaking®  
changed my life."*

—Dr. John Levinson,  
M.D., Ph.D.

With a built-in vocabulary of over 250,000 words, Dragon NaturallySpeaking® Medical Solutions has a full grasp of medical terminology. Unfamiliar words such as names of fellow physicians, hospitals, and insurance providers can be added quickly and easily, by saying the word and spelling it once. Dragon NaturallySpeaking® automatically remembers your corrections too!

**Challenge:** To eliminate the cost and delay of medical transcription.

**Strategy:** Install Dragon NaturallySpeaking® Medical Solutions throughout office.

**Results:** Saved \$30,000 in transcription cost while improving medical care in the process.

With Dragon NaturallySpeaking®, editing is made instant and easy. As soon as a user creates a document their words appear on screen, enabling them to quickly and easily edit, revise, and proofread their work. By using the power of voice, Dragon NaturallySpeaking® allows users to select individual words, sentences or paragraphs, cut and paste blocks of text, even change fonts—the whole range of word processing operations.

"Dragon NaturallySpeaking® teaches itself—it's unbelievably smart. It learns about you, your phrasing, word use patterns and special vocabulary—and when it coughs on a word, it learns it on the fly," stated Dr. Levinson.